

# EPSA 2013 Final Event and Award Ceremony

Maastricht (NL), 25-27 November 2013



**Bilbao**



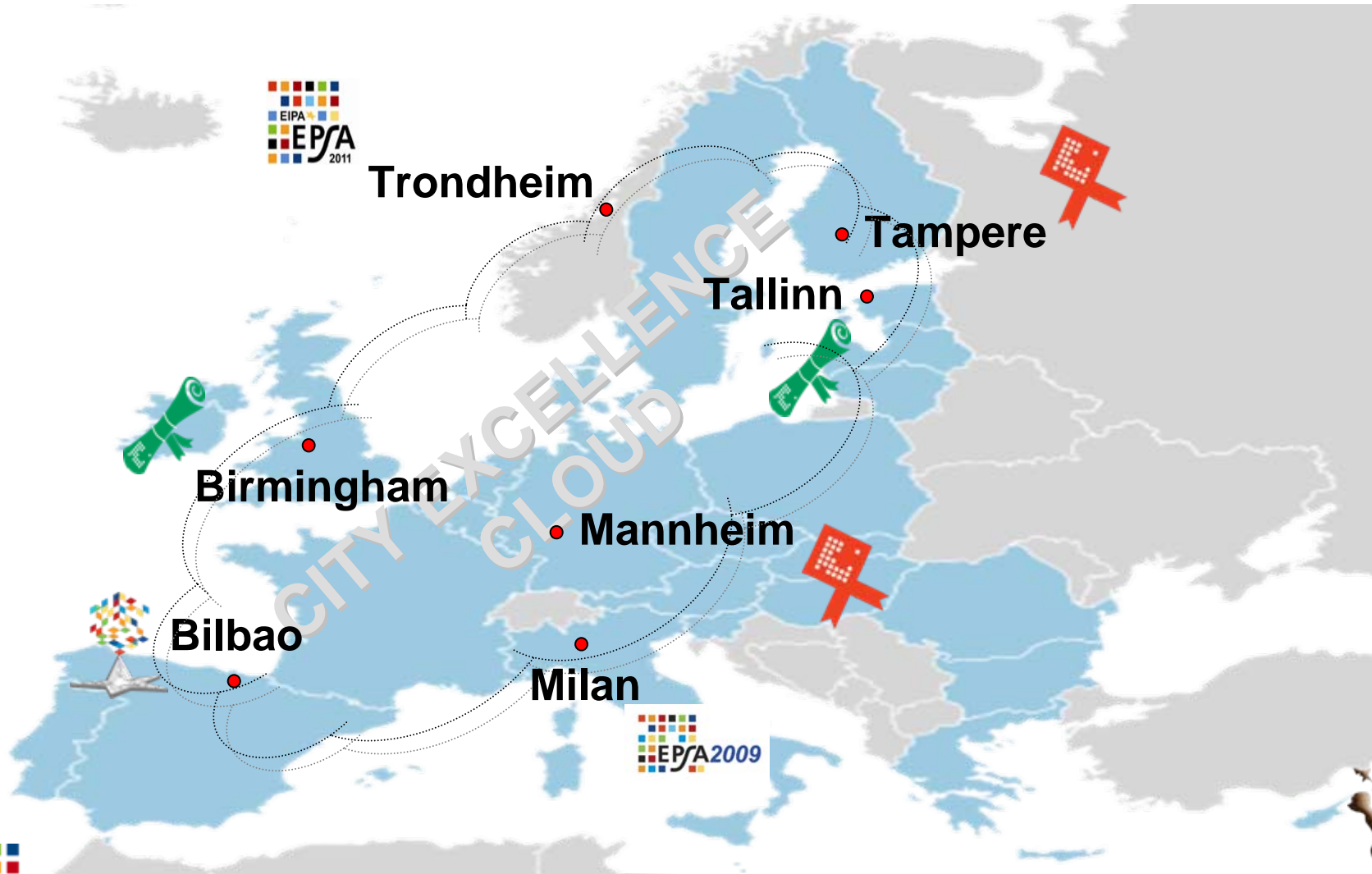
European Public Sector Award

## **Official Presentation of the Book *'In Search of Local Public Management Excellence – Seven Journeys to Success'***

Alexander Heichlinger (AT), Jan Ole Vanebo (NO),  
Emanuele Padovani (IT) & Julia Bosse (DE)



# The City Excellence Cloud



# The Operational / Analytical Framework



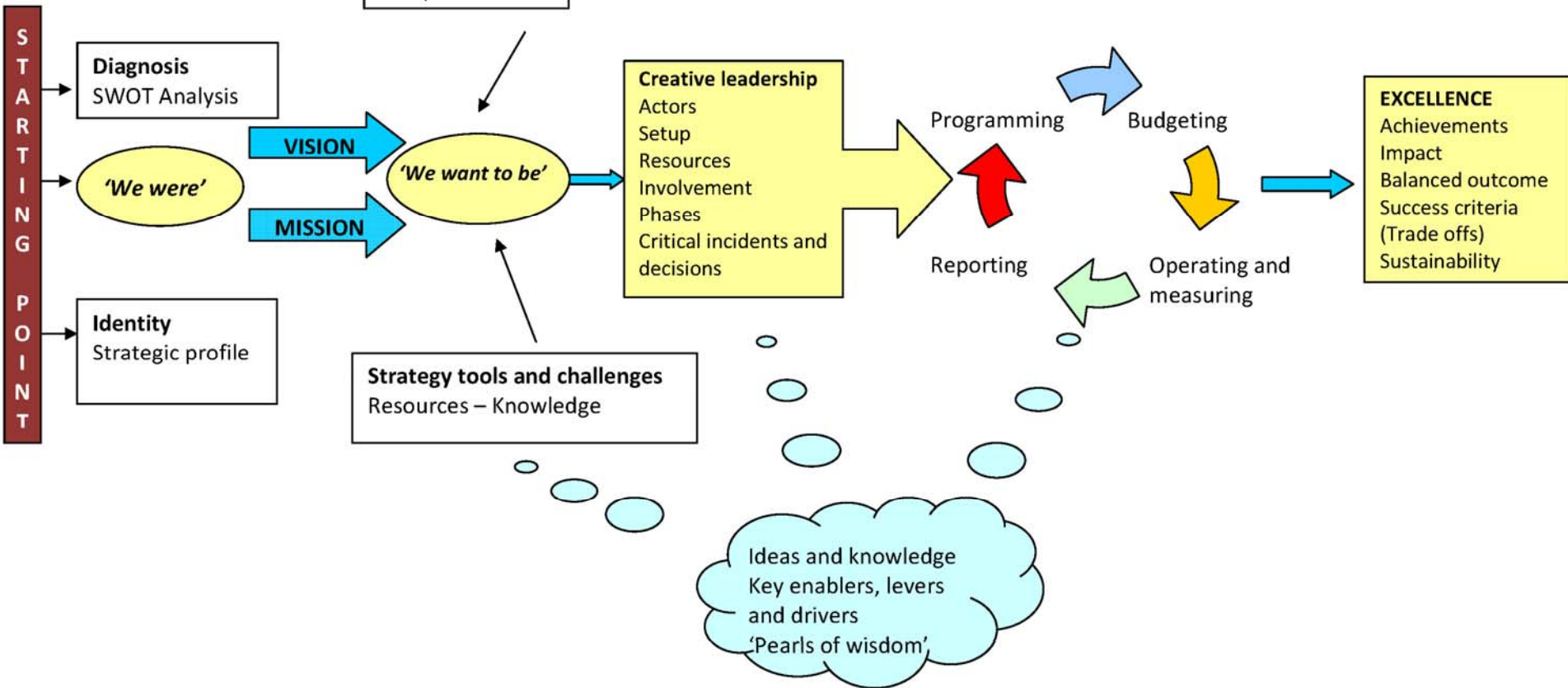
## Background

## Strategy Development

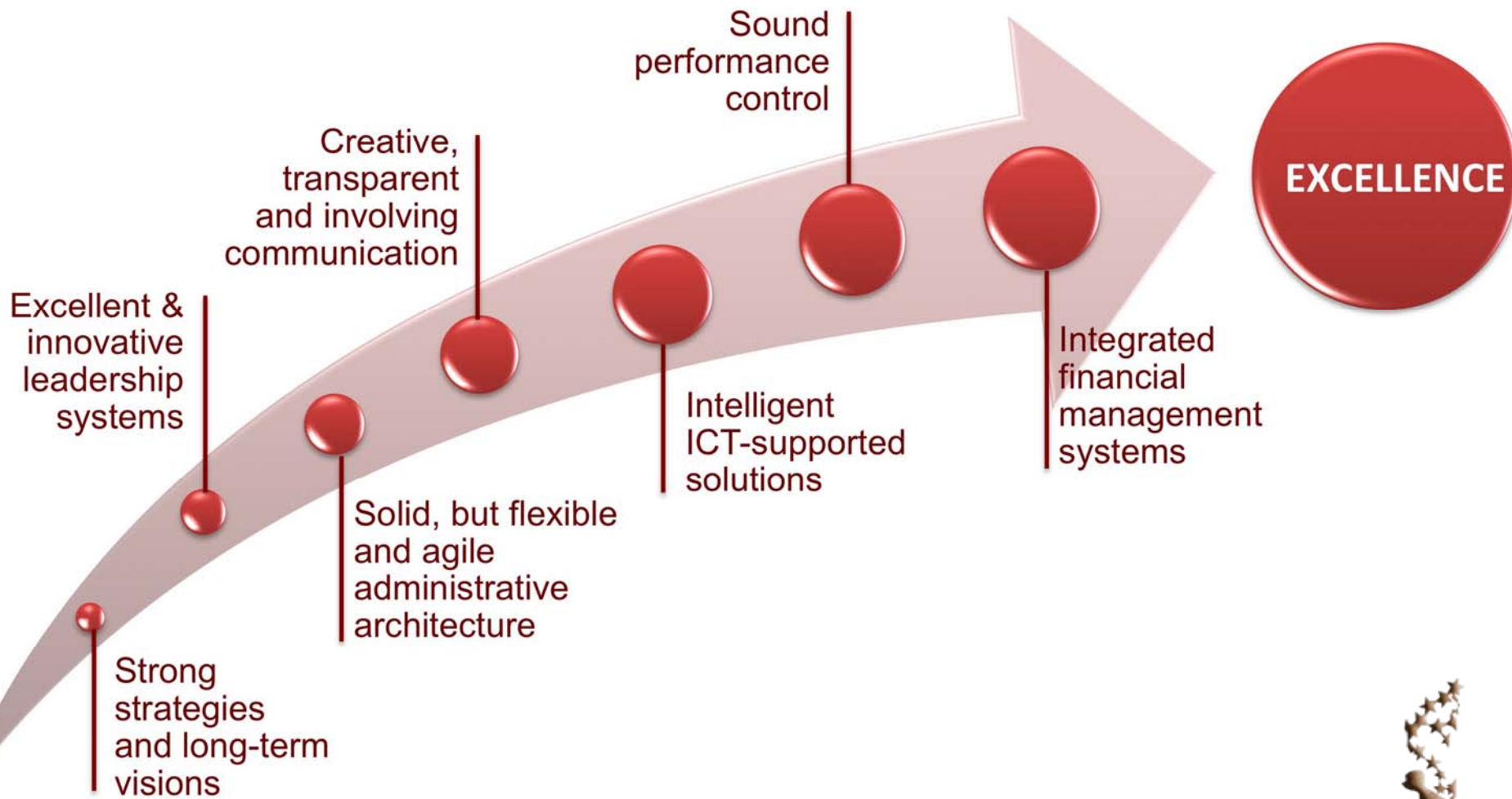
## The 'Journey'

## Management Control System and Financial Management

## Results



# Seven Steps Leading to Excellence



# Enjoy the reading!



## IN SEARCH OF LOCAL PUBLIC MANAGEMENT EXCELLENCE

SEVEN JOURNEYS TO SUCCESS

Julia Bosse  
Alexander Heichlinger  
Emanuele Padovani  
Jan Ole Vanebo



**The German and Spanish versions of the publication will be available on EIPA's and EPSA's websites soon!**

**Alexander Heichlinger**  
EIPA Barcelona

**Emanuele Padovani**  
University of Bologna

**Jan Ole Vanebo**  
Nord-Trøndelag University College

**Julia Bosse**  
EIPA Barcelona

