



EPISA 2013 Final Event and Award Ceremony

*Weathering the Storm:
Creative EPISA Solutions
in a Time of Crisis*



European
and National
Level

Regional
Level

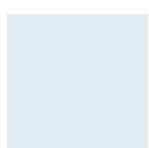
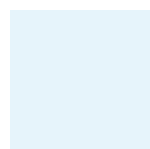
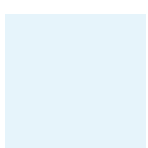
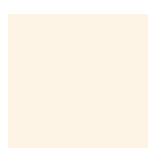
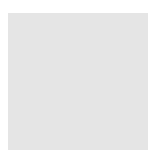
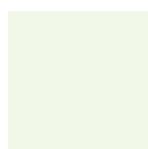
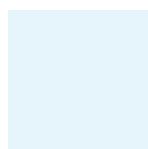
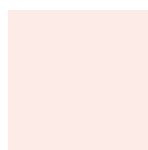
Supra-local
and Local
Level



European Institute of Public Administration
Institut européen d'administration publique



EIPA's Headquarters in Maastricht



MONDAY 25 NOVEMBER 2013

ESF support to administrative capacity-building in the European Union. Workshop convened jointly with the ESF Legislation and Policy Unit, Financial Engineering, DG Employment, Social Affairs and Inclusion, European Commission, Brussels.

15.00 **Registration of participants and delivery of conference kit**

Welcome and opening

15.30 **Welcome**

Chaired by *Marga Pröhl (DE)*, Director-General, EIPA, Maastricht

Workshop

15.40 **Fostering quality of public administration with European Social Fund support 2014-2020**

Stefan De Keersmaecker (BE), Deputy Head of Unit, Unit E.1 - ESF Legislation and Policy, Financial Engineering, DG Employment, Social Affairs and Inclusion, European Commission, Brussels

Towards good governance: challenges and opportunities

Florian Hauser (DE), Policy Officer, Unit E.1 - ESF Legislation and Policy, Financial Engineering, DG Employment, Social Affairs and Inclusion, European Commission, Brussels

The EPSA Knowledge e-Platform: adding genuine European value to public sector learning

Alexander Heichlinger (AT), Manager EPSA and EIPA Expert, EIPA Barcelona

Performance and success of public policies: EIPA's approach and offer to support administrative capacity-building

Cristiana Turchetti (IT), Head of European Public Management Unit, EIPA Maastricht

Questions and answers

17.30 **Closure**

Alexander Heichlinger

MONDAY 25 NOVEMBER 2013 (EVENING)

18.30 **Registration of participants**

Welcome and opening

19.00 **Welcome**

Onno Hoes (NL), Mayor of Maastricht

Marga Pröhl (DE), Director-General, EIPA, Maastricht

Awarding of the EPSA 2013 Best Practice Certificates and Walking Dinner

Announcement and awarding of the EPSA 2013 Best Practice Certificates by:

Alexander Heichlinger (AT), EIPA Expert and Manager EPSA, EIPA Barcelona

Onno Hoes

Marga Pröhl

22.00 **End of walking dinner**



TUESDAY 26 NOVEMBER 2013

08.45 **Registration of participants and delivery of conference kit**

Welcome and opening

09.15 **Welcome address**

Marga Pröhl (DE)

09.30 **Opening speech**

László Andor (HU), European Commissioner for Employment, Social Affairs and Inclusion, Brussels

09.50 **Public sector innovation on the practice front:
official presentation of the book ‘In Search of Local Public
Management Excellence: Seven Journeys to Success’**

Andoni Aldekoa (ES), CEO, Bilbao City Council, accompanied by the authors *Alexander Heichlinger (AT)*, *Prof. Jan Ole Vanebo (NO)*, *Prof. Emanuele Padovani (IT)* and *Julia Bosse (DE)*

10.15 **The EPSA 2013: key facts, figures and features**

Alexander Heichlinger (AT)

10.30 **Official opening of the ‘EPSA Market Place’
Networking coffee break**

11.15 **Parallel Workshops**

(two projects before lunch and three in the afternoon)

Each workshop agenda will include presentations of the five nominees, followed respectively by a brief outline of the grounds for their nomination (Evaluation Summary Notes) as well as question and answer sessions.

11.15

**Workshop category:
European and National administrative level**

Introduction to the workshop and chaired by

Michael Burnett (UK), EIPA Expert, Category Leader, EIPA Maastricht

- **GreenEvo: Green Technology Accelerator**
Ministry of the Environment, Warsaw (PL)
Agnieszka Kozłowska-Korbicz, Head of the GreenEvo project
- **Towards a Paperless Administration**
Ministry of Finance and Public Administration, Madrid (ES)
Aleida Alcaide Garcia, Technical Adviser

13.00

Lunch at EIPA's restaurant

14.30

Workshops: continued

- **SignWiki Web and Mobile Access to Sign Languages**
Communication Centre for the Deaf and Hard of Hearing,
Reykjavík (IS)
Valgerður Stefánsdóttir, Director and
Árný Guðmundsdóttir, SignWiki editor
- **The Compass of Transparency**
Presidency of the Council of Ministers,
Department for Public Administration, Rome (IT)
Davide D'Amico, ICT Expert and
Marco Versari, ICT Expert
- **Risk-Based Trade Control System (TAREKS)**
DG Product Safety and Inspection,
Ministry of Economy, Ankara (TR)
H. Sibel Kaplan, Deputy Director-General

16.45

End of the workshops

11.15

**Workshop category:
Regional administrative level**

Introduction to the workshop and chaired by

Alexander Heichlinger (AT), Category Leader;
co-chaired by *Julia Bosse (DE)*, Research Assistant, EIPA Barcelona

- **Upper Austrian Winter Sport Week**
Regional Government of Upper Austria, Linz (AT)
Franz Schützeneder, Head of the Department of Family Affairs
- **Managing Human Public Resources with an Integrated Vision and Looking towards the Future of the Azores**
Directorate Modernisation and Financial Management Services,
Azores (PT)
Ana Laranjeira, Director of Services, Regional Directorate Regional Organisation and Public Administration

13.00

Lunch at EIPA's restaurant

14.30

Workshops: continued

- **Andalusian Health e-Library**
Virtual Library of the Andalusian Public Health System,
Regional Government of Andalusia, Seville (ES)
Laura Muñoz-Gonzalez, Head of the Managing Department at the Virtual Library
- **Development of Wellbeing and Civil Safety in Municipalities**
Regional State Administrative Agency for Lapland, Rovaniemi (FI)
Erkki Parkkinen, Mayor of the Pelkosenniemi Municipality, and
Christell Åström, Senior Adviser from Local and Regional Government in Finland
- **New ICT Model: Generalitat de Catalunya – an Innovative Sourcing Process through Public-Private Collaboration**
Government of Catalonia, Barcelona (ES)
Jordi Escalé Castelló, CEO, Telecommunications and IT Centre

16.45

End of the workshops

11.15

Workshop category:
Supra-local and Local administrative level

Introduction to the workshop and chaired by

Harrie Scholtens (NL), National Seconded Expert, Category Leader,
EIPA Maastricht

- **The Creation of a New Economic Zone in Southern Luxembourg: Efficient Urban Planning and Social Integration through Cross-municipal, Cross-border and Cross-sectoral Cooperation**
Municipality of Esch-sur-Alzette (LU)
Andreja Wirtz, International Relations Officer, and
Xavier Poos, Head of Economic Development,
Tourism & International Relations
- **Reorganisation of Judicial Offices in Italy: the Project of the Monza Court and the Redesign of Voluntary Jurisdiction**
Monza Court (IT)
Claudio Miele, President of the Monza Court's Family Section

13.00

Lunch at EIPA's restaurant

14.30

Workshops: continued

- **Educational and Promotional Campaign 'Bielsko-Biała Protects the Climate'**
Energy Management Office, City of Bielsko-Biała (PL)
Piotr Oślak, Assistant to the Deputy Mayor, and
Ewa Kozak, Inspector from the City Promotion Department
- **Police and Social Media: Reykjavík Metropolitan Police**
Reykjavík Metropolitan Police (IS)
Stefán Eiríksson, Commissioner
- **The Programme of Construction and Exchange of Municipal Flats in Poznań**
Municipal Housing Authority Sp. z o.o., Poznań (PL)
Jarostaw Pucek, Chief Executive Officer

16.45

End of the workshops

TUESDAY 26 NOVEMBER 2013 (EVENING)

19.00 Festive dinner at the Bonnefantenmuseum, Maastricht

- Welcome drink
- Short introduction to the Museum and free visit of the current exhibitions and permanent art collection
- Dinner

22.30 End of dinner



WEDNESDAY 27 NOVEMBER 2013

09.00 **Shuttle transfer from several meeting points in town to the Provincial Government Buildings on the Meuse**

09.15 **Registration**

Welcome and Plenary Sessions

Chaired by *Marga Pröhl*

Room: Statenzaal

09.45 **Welcome**

Theo Bovens (NL), Governor and King's Commissioner for the Province of Limburg, Maastricht

Marga Pröhl (DE), Director-General, EIPA, Maastricht

10.00 **Opening Address**

Paulius Skardžius (LT), Director, Public Governance Policy Department, Ministry of the Interior, on behalf of the Minister, the Lithuanian Presidency of the European Union and the Chair of the EUPAN network

10.15 **Promoting public sector innovation: a new European architecture**

Peter Dröll (DE), Head of Innovation Unit, Responsible for the High-Level Expert Group on Public Sector Innovation, DG Research and Innovation, European Commission, Brussels

10.30 **'Weathering the Storm': trends, tendencies and solutions in a time of crisis**

Michael Burnett (UK), Expert, Category Leader, EIPA Maastricht

10.45 Coffee break

11.15 **EPSA 2013 Award Ceremony for the three trophies and two honourable mentions**

Room: Feestzaal

Master of Ceremony: *Stijn Meuris (BE)*,
TV Director and Singer, Belgian Flemish
Television

Accompanied by: *Jeroen Riemsdijk (NL)*,
concert pianist, chamber musician,
teacher and author; and
Anna Emelyanova (RU), soprano
Conservatorium Maastricht

12.45 Lunch

14.00 **End of the EPSA 2013 programme**
Shuttle transfer from the Provincial Government
Buildings on the Meuse to the meeting points





Alexander Heichlinger (AT)
EIPA Expert and Manager EPSA



Michael Burnett (UK)
EIPA Expert and EPSA 2013 Category Leader



Harrie Scholtens (NL)
Seconded Expert and EPSA 2013 Category Leader



Claude Rongione (IT)
EPSA 2013 Information Officer



Julia Bosse (DE)
EPSA 2013 Research Assistant



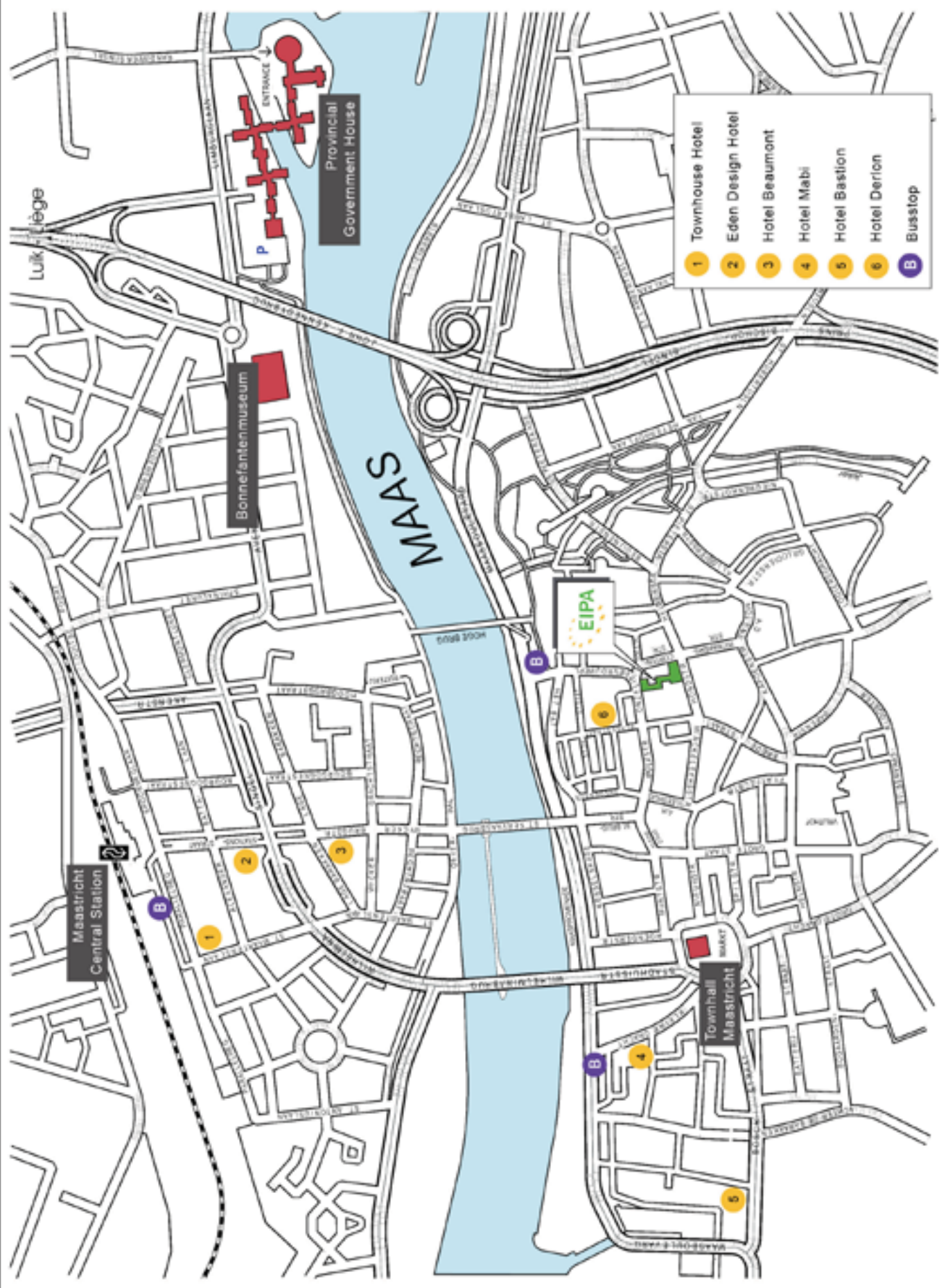
Jolanda Peters
EPSA 2013 Project Assistant

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MAP OF MAASTRICHT



The European Institute of Public Administration (EIPA)

Established in 1981 on the occasion of the first European Summit held in Maastricht, and supported by all EU Member States and the European Commission, EIPA offers civil servants in European public administrations - at all levels - a unique platform where they can learn, develop, meet and exchange with colleagues from all over Europe. In that way, EIPA contributes to consolidating the European integration process by constantly updating these major players on policy developments affecting their daily practice. As a result, they are better prepared to implement and even shape European policies.

EIPA is the leading centre of European learning and development for the public sector. With over 30 years experience, EIPA is the place where people who deal with European affairs can learn in a multicultural environment benefiting from our unique combination of practical know-how and scientific excellence. Its activities range from learning and development, applied research, to consultancy and special European projects such as the EPSA.



EPSA 2013 Institutional Partners



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Gemeente Maastricht