What kind of ideas are behind the remodelling of the state and public sector, and how have these ideas materialized in practice? In this book the authors illustrate what are the driving forces behind the huge amount of public management reforms over the last three decades. Trends and ideas of public management reforms in practice are validated by data from European Public Sector Award cases (2009 and 2011).

The book consists of six parts:
- Part 1: Public Sector in Transition
- Part 2: Smart Public Service Delivery
- Part 3: Collaborative Governance
- Part 4: Going Green
- Part 5: Leadership and Management Change
- Part 6: Managing Change in Public Sector
«Public reform is already a commodity after being repeated again and again during last decades. What is needed is real change that foster a new paradigm that can improve the future of democracy. A paradigm where politics and public management commit themselves to common goals to face the challenges of the XXI Century as this book shows without hesitation.»

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55,- EUR / 449,- NOK

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